



## Genie™ Portable Scrubber FAQ

**Q: Does the Genie™ Portable Scrubber operate like my ride-on or walk-behind scrubber?**

**A:** Yes. The Genie™ Scrubber dispenses cleaning liquid onto the floor and scrubs using a rotating brush. Then it squeegees and vacuums up the soiled liquid to leave behind an instantly clean, dry and slip-free floor. The Genie™ Scrubber delivers the cleaning power of a big machine but fits into spaces as tight as 17".

**Q: Can I use the Genie™ Scrubber without running the vacuum?**

**A:** Yes. You can operate the Genie™ Scrubber with or without the vacuum and/or the liquid. The dual squeegees can also be raised and lowered as needed. When cleaning floors that are particularly oily and dirty, we recommend applying degreaser with the squeegees raised and the vacuum off, and run the brush only to agitate the degreaser. After the degreaser has been given adequate time to work, you can then lower the squeegees and vacuum the soiled liquid to create a clean, dry floor.

**Q: What size area will the Genie™ Scrubber clean?**

**A:** The Genie™ Scrubber will clean up to 2,500 square feet on a single three-gallon tank.

**Q: How does cleaning with the Genie™ Scrubber compare to using a mop and bucket?**

**A:** The Genie™ Scrubber cleans a 20' x 40' area in about 12 minutes — much faster than using a mop and bucket. Plus, the Genie™ Scrubber leaves the floor instantly clean, dry and slip-free. A mop simply spreads the dirt around and leaves the floor wet and slippery. The Genie™ Scrubber cleans 2,500 square feet on a single three-gallon tank and 4,000 square feet on a single battery charge. It would take several water changes to clean the same area with a mop and bucket.

**Q: How long will the battery last?**

**A:** The Genie™ Scrubber will run one hour on a full charge.

**Q: Do I have to let the battery go dead before I can recharge it?**

**A:** No. It won't hurt the battery to leave the Genie™ Scrubber plugged in when it's not in use even if the battery is fully charged. To charge, simply plug the onboard charger into any standard 120-volt wall outlet.

**Q: What types of floors can the Genie™ Scrubber clean?**

**A:** The Genie™ Scrubber effectively cleans sealed or unsealed concrete floors, epoxy-coated floors, and even linoleum and VCT floors found in office areas and break rooms. We recommend using separate brushes for the office areas and oily factory floors to avoid cross-contamination. Additional brushes can be purchased at [newpig.com](http://newpig.com).

**Q: Can I adjust the flow of liquid that the Genie™ Scrubber distributes?**

**A:** Yes. We recommend leaving it wide open, but there is an adjustable flow valve.

**Q: What accessories does New Pig carry for the Genie™ Scrubber?**

**A:** We carry brushes, squeegees, cleaning pads, batteries and external chargers. See [newpig.com](http://newpig.com) for details and item numbers.

**Q: Does New Pig carry internal or spare parts for the Genie™ Scrubber?**

**A:** No. Call our Technical Services Staff at 1-800-HOT-HOGS® (468-4647). We will direct you to a service location in your area that will help you.

**Q: Who do I call if the Genie™ Scrubber requires service?**

**A:** Call our Technical Services Staff at 1-800-HOT-HOGS® (468-4647). We will direct you to a service location in your area that can service the Genie™ Scrubber.



**Q: What if the Genie™ Scrubber stops dispersing liquid while it's in use?**

**A:** It is most likely an airlock issue. Simply unscrew and remove the fill cap on the clean solution tank, then screw it back on.

**Q: What is the warranty on the Genie™ Scrubber?**

**A:** 10/3/1 parts and labor. Ten years on the polyethylene tanks and molded parts, three years on all parts, and one year on the battery.

**Q: What is the rpm of the brush?**

**A:** 170 rpm.

**Q: Can the Genie™ Scrubber be used for stripping, buffing or waxing floors?**

**A:** No, the Genie™ Scrubber is not designed for these purposes.

**Q: Is the Genie™ Scrubber loud while it's in operation?**

**A:** No. With a low 65 dB noise level it's ideal for use in occupied spaces.

**Q: Can I lease the Genie™ Scrubber?**

**A:** Yes. There is a 24-month lease-to-own option for approximately \$150/month. Call 1-800-HOT-HOGS® (468-4647) for details.

**For additional assistance, please contact New Pig Technical Services at 1-800-HOT-HOGS® (468-4647).**

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**100% Money-Back Guarantee**

If you're not happy with a product, for any reason, we'll refund every penny of your purchase price. That means we'll refund all sales taxes, shipping costs, and any other incidentals - without tacking on a restocking fee or any other surprise charges. You get ALL your money back. Period.

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